

SMARTCOM - BULGARIA AD

Environmental Management System

Date: 31.12.2024 Reviewed by: Gergana Pranchova

Introduction

Smartcom-Bulgaria AD has certified Environmental Management System (EMS) by TUV Rheinland Bulgaria – Certificate № TRBA 110 0039.

Our Environmental Management System covers the Environmental Protection model according to:

- **Plan:** including identifying environmental aspects and establishing goals
- **Do:** Implement, including training and operational controls
- Check: including monitoring and corrective action
- Act: Review, including progress reviews and act to make needed changes to the EMS.

Compliance Plan

We perceive Green IT strategy for sustainable development, which aims at energy minimization, reduction of CO2 emissions and better management of electronic waste.

Requirement #1

Define, Deploy and Sustain a corporate responsibility and Environmental Management System that identifies significant aspects of the supplier's intersections with these matters.

The requirements apply to employees as a guide in performing official duties and for our partners as proof of our ability to work competently and committed to the environment.

Smartcom-Bulgaria AD Compliance: The Environmental Management System of Smartcom-Bulgaria AD is defined and deployed according to the requirements of the international standard ISO 14001:2015. The sustainability of the system is proved through external audits carried out on an yearly basis. Environment management has an ultimate management support demonstrated in the Management Responsibility Declaration available on the company's website:

https://smartcom.bg/documents-repository.

Environmental management system ensures continuous monitoring and control of the environmental management initiatives throughout supply,



sales and service delivery processes. In addition, Smartcom - Bulgaria AD continues to make efforts for further development and improvement of the Environmental Management System.

Requirement #2

Establish Programs (within the management system) to control operations that intersect with these matters and confirm compliance with applicable law, regulation and any particular contractual requirements.

Smartcom-Bulgaria AD Compliance: A list of applicable law and regulations as well as the contractual obligations is available and regularly reviewed and updated. The company's employees are kept up-to-date with the relevant requirements. There is an Ecology committee established in the company.

Requirement #3

Measure Performance associated with supplier's significant environmental aspects and include, at a minimum, each of the following aspects common to virtually all businesses:

- a. Energy conservation
- b. Scope 1 and Scope 2 greenhouse gas (GHG) emissions and
- c. Waste management and recycling

Designing for the environment includes green product design/ packaging design, designing for optimum operational efficiency, and designing for product end of life

Smartcom-Bulgaria AD Compliance:

For the period 1 January 2024 to 31 December 2024

- Energy Consumption:
 - Electricity 1 663 kWh consumed per employee
- Scope 1 greenhouse gas emissions (CO2 generated from the following elements according to standard formulas):
 - Petrol 640 l, CO2 appr. 1.33 t
 - Diesel 2 527 l, CO2 appr. 6.35 t
 - Methane 407 kg, CO2 appr. 0.18 t
- Scope 2 greenhouse gas emissions:
 - Electricity used 116 MWh, CO2 appr. 47.04 t



- Waste management and recycling
 - Electronic and electrical waste handed over for recycling -11.2 kg

Requirement #4

Set Targets to achieve positive results associated with their significant environmental aspects, including goals for the three aspects (a, b and c) cited in Requirement #3 above.

Smartcom-Bulgaria AD Compliance: Working off the baseline established in Requirement #3 we set the relevant goals. The goals measuring period is 12 months. Progress is tracked annually based on consumption over the course of a year.

Goals are approved by Smartcom-Bulgaria AD Senior Management, and for the next 12 months period are as follows:

- Energy Consumption
 - Reduce energy consumption with 1%

Requirement #5

Publicly Disclose results associated with the voluntary environmental goals and other environmental aspects from the management system, including any regulatory fines or penalties that may have occurred.

Smartcom-Bulgaria AD publishes an Environmental Management Report on the website.

Requirement #6

Train employees who are responsible for performing this work (monitoring, measuring and/or reporting environmental performance).

Smartcom-Bulgaria AD Compliance: A general environmental management training is organized for all employees on a regular basis. The employees responsible for collecting and measuring the environmental performance data pass additional specific training. Employees support the EMS through actions such as making sure all paper is recycled, trash is minimized etc.



Requirement #7

Conduct Self-Assessments/Audits, as well as **Management Reviews** of their management system

Smartcom-Bulgaria AD Compliance: Management Review is conducted each year prior to the external audit of the Integrated management system.

